



YOUR SEWER SERVICE PROVIDER

FALL 2023

5807 Springview Drive * Rocklin, CA 95677 * (916) 786-8555 * www.spmud.ca.gov

BILLING & PAYMENT OPTIONS

The District is excited to announce the full integration of an automated phone payment system available 24/7. Call **833-273-7454** to hear real-time account balances, payment amounts, and due dates. To make a payment by phone, customers will need their SPMUD account number and a valid credit card. Other payment options—including calling our staff during business hours, online payments through our website, checks by mail, or autopay using a bank draft or credit card—will remain available.

SPMUD also offers paperless billing. You can sign up to receive bills electronically through the 'Contact Preferences' section of our online customer portal, or by calling our office at (916) 786-8555.

DON'T CLOG WITH FOG

The South Placer Municipal Utility District wants to remind you to properly dispose of FOG (Fats, Oils, & Grease) as the holiday season approaches.

Some residents make the mistake of pouring cooking oils and grease down the kitchen sink or flushing it down the toilet. This is especially true during holiday season when families may be frying turkeys or preparing foods that contain large amounts of FOG. Over time, FOG sticks to pipes within the private & public portions of the sewer system, potentially clogging drains resulting in backups or sewer overflow. A sewer spill is the last thing you want when guests are over for the holidays.

Instead, wipe FOG from pots, pans, & dishware with a paper towel before washing and dispose of the paper towel in the trash. Large quantities of fats, oils, & grease should be scraped off using a spatula and placed in a non-breakable jar or can with a lid and stored in the fridge or freezer. Once your container is full, you can take advantage of **SPMUD's FREE FOG Pick-Up Program**. Simply label your can/jar "SPMUD/FOG" and place it on your front doorstep. Then call SPMUD at **(916) 886-2976** or email FOGProgram@spmud.ca.gov for pick up!

By working together to keep FOG out of the drains, we can prevent costly & inconvenient cleanups and accomplish the District's mission of protecting public health and preserving the environment of the community we all share.

LiveSewerSmart

Cities of Auburn | Colfax | Lincoln | Roseville
Placer County | SPMUD



Contain, don't drain.



Clean Pipe



FOG Coated Pipe

SEWER PROBLEMS? CALL US FIRST (916) 786-8555

If you are experiencing a plumbing backing up, overflow inside your home or near a clean out— please call us first. SPMUD has staff on-call 24/7 to respond to sewer emergencies.

NEW IMPROVEMENT PROJECTS

The District’s Board of Directors recently approved several projects as part of the District’s Capital Improvement Program. The projects are located in Rocklin, near the intersection of Rocklin Road and Granite Drive, on Del Rio Court and Delmar Avenue, and in Newcastle on Taylor Road and Main Street. These projects are intended to ensure capacity for existing customers, replace aging infrastructure, and meet the District’s standards for accessibility and maintenance. Additional information will be provided as design progresses. Updates will also be available on the District’s Sewer Improvement Projects website:

<https://spmud.ca.gov/sewer-improvement-projects>

LOW INCOME LIFELINE PROGRAM

SPMUD has a Low Income Lifeline Rate Assistance Program (LIL) for qualifying single-family residential customers. To qualify for the \$5/month in rate assistance, customers must own and occupy the residence and provide proof of enrollment in PG&E’s CARE program.

To apply for 2024, customers must submit a recent copy of their PG&E statement showing their enrollment in the CARE program and an SPMUD Low Income Lifeline Application to the District for review in January.

This program is limited to the first 500 customers who qualify. Current LIL participants must reapply annually. Applications are available in the Forms section of our website or in our office.



SPMUD RECEIVES REPORTING AWARD

The District was awarded the **Certificate of Achievement for Excellence in Financial Reporting** from the Government Finance Officers Association (GFOA) for its Comprehensive Annual Financial Report for the fiscal year ended June 30, 2022. The Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. This is the fourth consecutive year that SPMUD has received this prestigious award.

Board Meetings:

SPMUD is an independent public agency governed by an elected Board of Directors. Directors represent each of the five wards within the District and are elected by voters to four year terms.

- Ward 1:
- Ward 2:
- Ward 3:
- Ward 4:
- Ward 5:

- Gerald Mitchell
- William Dickinson
- Christy Jewell
- James Durfee
- James Williams

The SPMUD Board of Directors meets regularly at 4:30PM on the first Thursday of each month at the SPMUD Headquarters (5807 Springview Drive, Rocklin 95677). Notices, agenda items, and prior meeting minutes are available on the District’s website.

Mail Payments:

P.O. Box 7655
San Francisco, CA 94120

Inquiries & Billing: (916) 786-8555
Pay by phone: 833-273-7454

Location:

5807 Springview Drive
Rocklin, CA 95677

Inspections & FOG: (916) 786-8212
Sewer Emergency: (916) 786-8555