



YOUR SEWER SERVICE PROVIDER

SPRING 2026

5807 Springview Drive * Rocklin, CA 95677 * (916) 786-8555 * www.spmud.ca.gov

A LETTER FROM OUR GENERAL MANAGER



Dear SPMUD Customers,

As we begin the new year, I want to share some of the important initiatives underway at South Placer Municipal Utility District (SPMUD). Our mission continues to be to protect public health and the environment through reliable, innovative, sustainable, and efficient service. At the same time, we continue to look ahead and invest in the long-term strength of our systems, our services, and our organization.

Building a Robust Asset Management Program

SPMUD manages a collection of essential public infrastructure assets in the form of pipelines and pump stations. We strive to operate this infrastructure at the lowest total cost of ownership to the customer. This year, we are refining a long-term Asset Management Plan to help prioritize maintenance, plan for future replacement needs, and ensure our system remains safe, reliable, and cost-effective for decades to come.

Strengthening Cybersecurity

Protecting SPMUD's critical infrastructure is essential. This year, we will develop an updated and comprehensive Cybersecurity Plan that evaluates current practices, strengthens safeguards, and ensures we are prepared for emerging threats. This investment will help keep our operations resilient and secure.

Updating Capacity Charges

As our region continues to grow, it's important that the impacts from new development are mitigated by collecting capacity charges to build the infrastructure needed to support it. We will be reviewing and updating our capacity charges to ensure they remain accurate, equitable, and aligned with the true cost of expanding our wastewater system.

Investing in Our People

Finally, one of our highest strategic priorities is making SPMUD a great place to work. Our employees are dedicated public servants, and we strive to recognize their good work and support them with training and professional development opportunities. A strong, well-supported team means better service for our customers.

Thank you for your continued trust in SPMUD. We look forward to another productive year serving our community.

Sincerely,

Eric Nielsen

RATE CHANGE REMINDER

SPMUD Ordinance No. 23-01 established monthly service charges for 2023-2027.

Under this five year plan, rates are adjusted each July.

Effective July 1st 2026, the monthly rate per Equivalent Dwelling Unit (EDU) will

increase from **\$40.50** to **\$42.53**. Additional

information on our rates, fees, and billing cycles is

available online at

www.spmud.ca.gov.

LiveSewerSmart

Cities of Auburn | Colfax | Lincoln | Roseville
Placer County | SPMUD

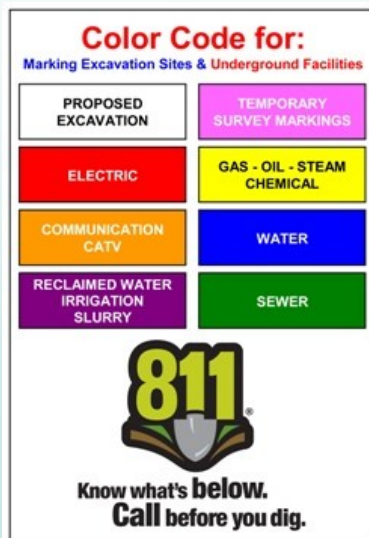
Living Sewer Smart means taking simple action to reduce potential sewage spills which can be extremely expensive to clean up. In some cases, substantial back-ups can lead to sewage draining down the curb and into the stormwater system, contaminating nearby creeks.

Visit livesewersmart.com to learn how you can help prevent sewer spills before they start. You can also call **(916) 786-8212** to request a free FOG (fats, oils, grease) pickup.

SEWER PROBLEMS? CALL US FIRST (916) 786-8555

If you are experiencing a sewer backup or an overflow inside your home, near a clean out, or manhole— please call us first. SPMUD has staff on-call 24/7 to respond to sewer emergencies. There is no charge for the service call.

WHAT ARE THOSE MARKINGS ON THE GROUND?



Whenever there is a new project or repair to existing underground infrastructure, the contractor completing the work must know beforehand what is underground. Before they start digging, they call in an Underground Service Alert (USA). This service, also known as 811, sends alerts to local utility owners to have existing facilities marked with temporary paint or flags. The USA service is free to anyone planning to dig, including homeowners and business owners digging themselves. The goal is to protect existing facilities and prevent damage or injury. California law requires prospective callers to contact 811 two (2) working days, not including the date of notification, before planned excavation. There is an exception for emergencies, but it does not relieve financial liabilities in the event that underground utilities are damaged. When SPMUD receives a USA marking request, our staff will mark the ground or road with specialized green paint or flags to denote the location of public sewer infrastructure. When digging on your property or in the public right-of-way, please remember to call 811 first.



WHAT'S BUGGING YOU?



Insects, including cockroaches, are a natural part of the environment, and they often become more active as temperatures warm. Cockroaches are drawn to damp, dark spaces, including storm drains, crawl spaces, landscaping mulch, floor drains, and pipes. SPMUD remains persistent in our treatment process to address roach populations. Our field crews routinely inspect, clean, and treat manholes, pipes, and laterals throughout the year to keep public infrastructure in good working order. In 2025, that included performing pest control at over 130 locations within the District.

While often called “sewer roaches,” this term is a misnomer, as cockroaches are unlikely to enter a home from within the sewer system if customers’ indoor plumbing is properly maintained and regularly used. It is not within SPMUD’s purview to treat private property or mitigate insect populations in and around storm drains, but if you notice an increase in insect activity in your community, here’s what to do:

- ✱ Ensure your property’s indoor plumbing is well-maintained, seal any holes or cracks in exterior walls, pipes, or along foundations, repair any irrigation leaks and remove standing water, dispose of cardboard boxes, remove trash daily and keep bins closed, create solid barriers between any mulch and your home’s foundation, store food in airtight container, and consider enlisting the services of a professional pest control company.
- ✱ If you see them clustering in and around storm drains, contact your local stormwater utility. This is frequently a division under a City or Town’s Public Works Department. Be advised that cockroaches cannot be eradicated from the natural environment.
- ✱ Report roach activity around sewer manhole covers or clean-outs to SPMUD by calling (916)786-8555.

Board Meetings:

SPMUD is an independent public agency governed by an elected Board of Directors. Directors represent each of the five wards within the District and are elected by voters to four-year terms.

Ward 1:
Ward 2:
Ward 3:
Ward 4:
Ward 5:

Gerald Mitchell
William Dickinson
Christy Jewell
Michael Faria
Jack Arney

The SPMUD Board of Directors meets regularly at 4:30PM on the first Thursday of each month at the SPMUD Headquarters (5807 Springview Drive, Rocklin 95677). Notices, agenda items, and prior meeting minutes are available at spmud.ca.gov.

Mail Payments:

P.O. Box 7655
San Francisco, CA 94120

Location:

5807 Springview Drive
Rocklin, CA 95677

Inquiries & Billing: (916) 786-8555
Pay by phone: 833-273-7454

Inspections & FOG: (916) 786-8212
Sewer Emergency: (916) 786-8555