

YOUR SEWER SERVICE PROVIDER

SPRING 2024

5807 Springview Drive \* Rocklin, CA 95677 \* (916) 786-8555 \* www.spmud.ca.gov

## MAINTAINING PROPERTY LINE CLEANOUTS

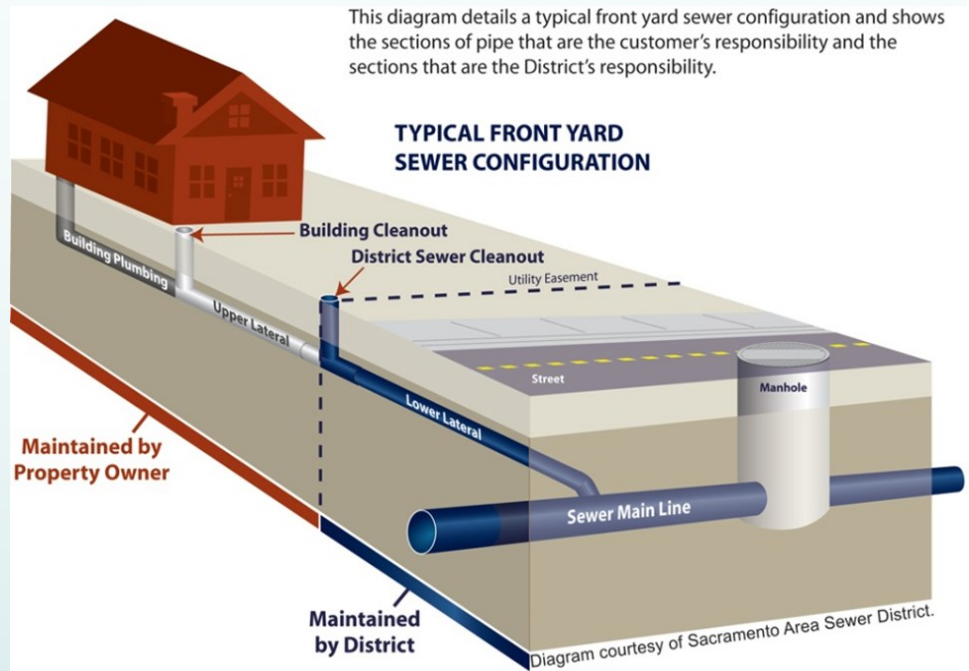
SPMUD's Sewer Code requires access points to be installed at each property serviced by SPMUD. This is crucial in the event of a backup or overflow as it enables our crews to get tools and equipment in the line to eliminate the blockage.

Most houses have two access points outside the home: a building cleanout on the Upper Lateral, and a Property Line Clean Out (PLCO) at the public right-of-way. The building cleanout, or two-way, is typically located within a few feet of the foundation of the house and services pipe

between the home and property line. From the building cleanout, the property owner or plumber can direct tools and equipment in two directions: under the building and out towards the property line. The PLCO is a one-way cleanout used to service the Lower Lateral. It directs tools towards the sewer main, typically located within the street. SPMUD is responsible for the Lower Lateral and performs maintenance and repairs within the public right-of-way.

In the event of a sewer backup, SPMUD will respond to the call promptly. Having both cleanouts exposed and accessible allows SPMUD field crews to potentially eliminate the blockage and restore sewer service much faster.

If you are starting a landscaping or masonry project that might impact cleanouts, please give us a call. SPMUD staff will gladly coordinate with you, so your planned improvements protect these critical access points. If you are unsure of where your sewer cleanout is, SPMUD will help locate, raise, lower, or install a PLCO free of charge to maintain access to the sewer line. Help us help you by maintaining and improving access so we can keep your sewer line flowing!



**SEWER PROBLEMS? CALL US FIRST (916) 786-8555**

If you are experiencing plumbing backing up or an overflow inside your home or near a cleanout — please call us first. SPMUD has staff on-call 24/7 to respond to sewer emergencies.



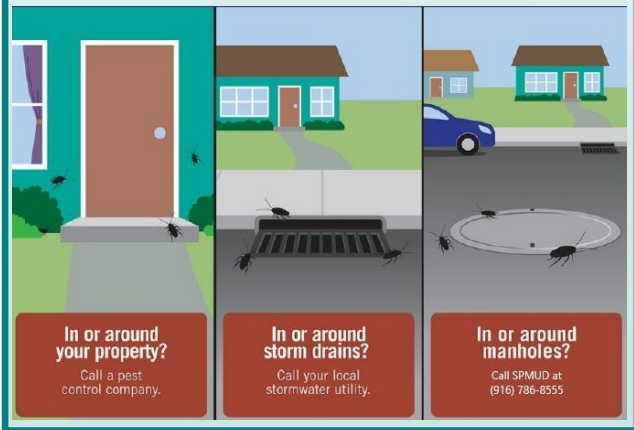
**DON'T RUSH TO FLUSH**

Disposable disinfectant wipes, baby wipes, and even “flushable” wipes cause serious problems in the sanitary sewer system. They simply do not break down easily (or at all) once they are flushed. No matter what the label says, don't flush them, instead trash them. The wastewater system is designed to handle only the three Ps: pee, poop, and toilet paper. Other things that don't belong down the drain include:

- ~ Rags, paper towels, feminine hygiene products, diapers, and dental floss. These should all be disposed of in the trash.
- ~ Food waste like vegetable peelings, coffee grounds, and eggshells can be composted. Fats, Oils, and Greases can be collected in a container and labeled FOG, and we'll pick them up for free. Call (916) 886-2976 to request a FOG pick up.
- ~ Paint and motor oil are considered Household Hazardous Waste (HHW) and do not belong in the wastewater treatment system. To dispose of HHW properly, contact the Western Placer Waste Management Authority at (916) 543-3960.
- ~ Keep excess, unwanted, or expired medications out of our water supply by disposing of them responsibly. Did you know, you don't have to wait for a medication take back event? Medications can be dropped off year round at the collection bin at Kaiser Hospital Pharmacy at 1600 Eureka Road in Roseville.

**ROOTS & ROACHES**

SPMUD has a proactive maintenance program to keep sewer pipes in good working order. Roots and roaches are both attracted to sewer systems as a source of moisture and nutrients. The District performs annual root control treatment of select pipes. If a customer reports roaches around sewer pipes or manholes, we'll investigate and schedule pest control treatment of sewer infrastructure. SPMUD does not address cockroach issues on private property or around storm drains. Customers can help by ensuring their indoor plumbing is well-maintained, sealing any holes or cracks along exterior walls, pipes, or along foundations, removing trash daily and keeping lids closed on outdoor cans, and enlisting the services of a pest control company, if needed.



**RATE CHANGE REMINDER**

SPMUD Ordinance No. 23-01 established monthly service charges for 2023– 2027. Under this five year plan, rates are adjusted each July. Effective July 1st 2024, the monthly rate per Equivalent Dwelling Unit (EDU) will increase from **\$37.44** to **\$38.94**. Additional information on our rates, fees, and billing cycles can be found at:

[www.spmud.ca.gov](http://www.spmud.ca.gov)

**Board Meetings:**

SPMUD is an independent public agency governed by an elected Board of Directors. Directors represent each of the five wards within the District and are elected by voters to four year terms.

- Ward 1: Gerald Mitchell
- Ward 2: William Dickinson
- Ward 3: Christy Jewell
- Ward 4: James Durfee
- Ward 5: James Williams

The SPMUD Board of Directors meets regularly at 4:30PM on the first Thursday of each month at the SPMUD Headquarters (5807 Springview Drive, Rocklin 95677). Notices, agenda items, and prior meeting minutes are available on the District's website.

**Mail Payments:**

P.O. Box 7655  
San Francisco, CA 94120

**Inquiries & Billing:** (916) 786-8555  
**Pay by phone:** (833) 273-7454

**Location:**

5807 Springview Drive  
Rocklin, CA 95677

**Inspections & FOG:** (916) 786-8212  
**Sewer Emergency:** (916) 786-8555